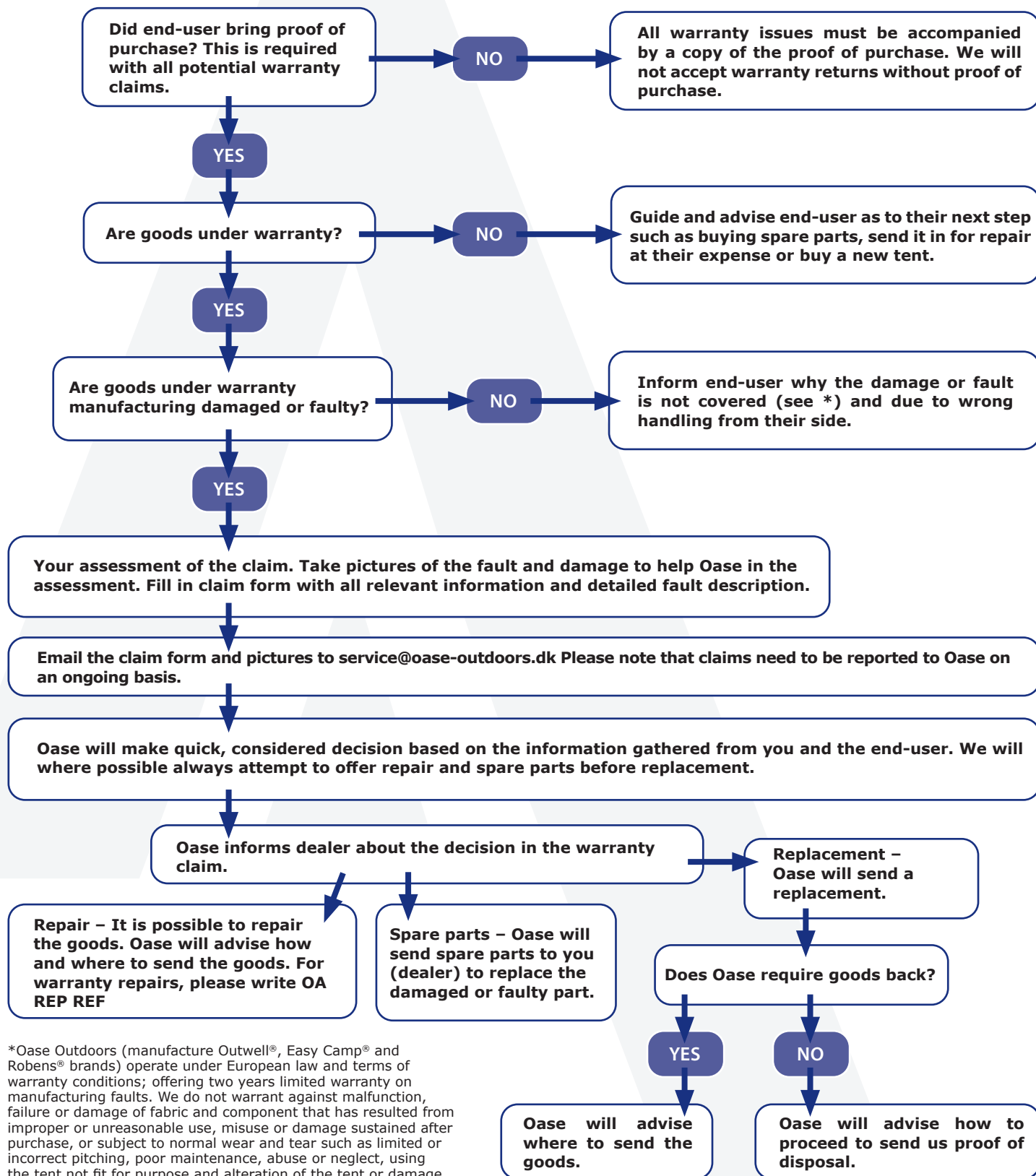


## Warranty and Returns Procedure Oase Outdoors (Oase)

End-user wishes to return goods which they believe are damaged or faulty.



\*Oase Outdoors (manufacture Outwell®, Easy Camp® and Robens® brands) operate under European law and terms of warranty conditions; offering two years limited warranty on manufacturing faults. We do not warrant against malfunction, failure or damage of fabric and component that has resulted from improper or unreasonable use, misuse or damage sustained after purchase, or subject to normal wear and tear such as limited or incorrect pitching, poor maintenance, abuse or neglect, using the tent not fit for purpose and alteration of the tent or damage due to excessive winds/weather, improper re-packing or natural degradation due to sunlight.